Cloud9 Security Services, Inc.

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NASASEWPVI
Contract Holder
CATEGORY C

SEWP VI CONTRACT INFO

CONTRACT NUMBER
80TECH26D1610

CATEGORY
C — Mission-Based Services

PERIOD OF PERFORMANCE
Nov 1, 2026 – Oct 31, 2036

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CAGE CODE
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SEWP VI PROGRAM SUPPORT

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Points of contact for: (a) quotes for hardware, software & services, (b) installation, warranty & technical/software support, and (c) troubleshooting a problematic order.

MAIN OFFICE ADDRESS

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HOW TO CONTACT SEWP

Email: help@sewp.nasa.gov
Help Desk: (301) 286-1478
PMO Hours: M–F, 7:30 AM–6 PM (ET)
www.sewp.nasa.gov

SEWP VI Ordering Guide

Program overview, fair opportunity information, and ordering support for Federal customers

SEWP Overview

NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced “soup,” provides the latest Information Technology, Communications, and Audio-Visual (ITC/AV) solutions and services for all Federal agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Originally, the contract vehicle provided only technology products for NASA and other agencies. SEWP has continually evolved over the past 30 years, expanding its scope to meet the needs of its customers, and represents acquisition innovation within the Federal Government. The program is self-funded through a usage fee (0.34%) and supports all Federal agencies with acquisition support — more than 50,000 orders a year.

Fair Opportunity & Requests for Quotes

Cloud9 Security Services' SEWP VI award is one of multiple awards issued under the NASA SEWP VI Government-Wide Acquisition Contract (GWAC). Contractors are given a fair opportunity to be considered for each order at the individual order level, as appropriate, per FAR Part 16.505(b), including use of the SEWP online Request for Quote (RFQ) tools. No documentation of order selection is required to be submitted with the order — such documentation is maintained by the issuing procurement office.

> **FAR 16.505(b)(1):** Each contractor shall be given a fair opportunity to be considered for each order exceeding the micro-purchase threshold issued under multiple-award contracts. The method for obtaining fair opportunity is at the discretion of the ordering Contracting Officer, who must document the rationale for the placement and price of each order. Cloud9 Security Services will respond to RFQs issued through the NASA SEWP online quoting system with items available on our SEWP VI contract, priced no greater than the SEWP database of record at the time the quote is issued, consistent with the SEWP VI Contract Holder User Manual (CHUM).

About Cloud9 Security Services

Established in 2005, Cloud9 Security Services, Inc. (C9SS) is an SBA-certified 8(a), Service-Disabled Veteran-Owned, and Small Disadvantaged Business specializing in cybersecurity, enterprise architecture, and IT solutions — including Zero Trust Architecture, NIST RMF & ATO support, CMMC/ISO/SOC 2 advisory, FedRAMP/GovRAMP advisory, cloud security architecture, and ePMO support. C9SS is CMMC Level 1, ISO 27001, and ISO 9001:2015 certified.

Visit our website: **https://c9sec.com**

What's in Scope for SEWP VI?

SEWP is designed to provide a broad suite of Information Technology, Communications, and Audio-Visual (ITC/AV) solutions and services. SEWP's processes enable Contract Holders to add new commercial technology and IT services to their contract daily, as requested by customers. SEWP VI is composed of three scope categories:

CATEGORY A

ITC/AV Solutions

Information technology, communications, and audio-visual hardware and software solutions.

CATEGORY B

Enterprise-Wide Service Solutions

Enterprise-wide ITC/AV service solutions supporting agency-level requirements.

CATEGORY C — CLOUD9

Mission-Based Services

Mission-based ITC/AV service solutions, including cybersecurity, cloud, and enterprise architecture services.

If you would like SEWP to determine whether a requirement is within scope of Cloud9's SEWP VI contract, send an overview and/or bill of materials (BOM) to **help@sewp.nasa.gov**, or contact Omer Malik directly at **Omer@c9sec.com** for a quick review.

Ordering Process

The internal ordering process of each Federal agency varies. The process and accompanying forms for Purchase Requests (PR) and Delivery Orders (DO) issued against this SEWP contract are defined by the issuing agency, not the NASA SEWP Program Management Office (PMO). Typically, an end-user determines a requirement and generates a Purchase Request (PR); the PR, along with any necessary funding information, is sent to that agency's procurement office, which results in the issuance of a Delivery Order (DO).

To request a quote from Cloud9 Security Services: contact Omer Malik at **Omer@c9sec.com** or **+1 (703) 867-6637** with your requirement (or bill of materials, for a BOM-based quote). Cloud9 will respond with a formal quote consistent with our SEWP VI database of record pricing and the timeline requested in your RFQ. Once your agency's Delivery Order is issued and routed through the SEWP PMO, Cloud9 will begin performance and provide the program support outlined on page 1 for any installation, warranty, technical support, or order-troubleshooting needs.

Related Resources

Cloud9 Security Services
https://c9sec.com

NASA SEWP Program Home
https://www.sewp.nasa.gov

SEWP Contract Holders Directory
sewp.nasa.gov/sewp6public/contractholders

Accessibility

This guide is maintained in compliance with applicable Government Access Standards for Electronic and Information Technology, including standards based on Section 508 of the Rehabilitation Act Amendments. For an alternate format or to report an accessibility barrier, contact Omer@c9sec.com.